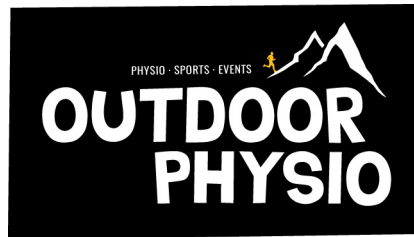


General Terms and Conditions

- §1** The following terms and conditions shall apply to all oral, written, and electronic contracts between the client and Outdoor Physio GbR.
- §2** All treatments and procedures are provided holistically. Meaning that the treatment or relief of injury or disease is accomplished as soon as possible.
- §3** The therapist provides his service towards the client by applying his knowledge and skills based on alternative medicine for consultation and the use of psychotherapeutic diagnostic and therapy.
- §4** The physiotherapeutic examination and treatment does under no circumstances correspond or replace medical diagnosis or treatment.
- §5** Agreed appointments are binding. If an appointment cannot be kept, prior paid treatments or agreed appointments will be charged to the clients account.
- §6** The client has no right for his online booked treatments, until Outdoor Physio GbR hasn't got the full charge on its banking account. If there is no incoming payment within the given deadline, Outdoor Physio GbR will cancel those treatments to provide them to other clients.



§7 The client has the right to cancel his treatments by sending an E-Mail to info@outdoor-physio.de without having to mention any reason. Please note the following deadlines and fees for the cancelling process:

Period before the event:

until 8 weeks

until 4 weeks

until 2 weeks

from 2 weeks

Cancellation fee:

7,50€ processing flat

50 % of the total amount

75 % of the total amount

100 % of the total amount

§8 Treatments with no medical diagnosis are considered as preventive measures. Costs for those treatments will be charged according to the applicable price list (see price list announcement or homepage, www.outdoor-physio.de).

§9 Severability clause: Should individual terms of this agreement be ineffective, impractical, or lose their effectiveness or terms of an agreement after completion of contract be ineffective or impractical the remaining terms of contracts remain binding. The ineffective or impractical term of agreement shall be replaced by an appropriate and effective regulation, which effectiveness of treatment comes as close as possible to the economical objective both parties had been issued with the ineffective or impractical regulation. The above terms apply accordingly in the event that the contract proves to have loopholes.